

**Reply to pre-bid queries as received by the due date of 16.11.2021**

**Dated : 17.11.2021**

Sl. No.	Bidding Document Reference(s) (Section / page)	Content of RFP requiring Clarification	Clarification being sought by the bidder	MMTC Reply
1	i-Sourcing Technologies Pvt. Ltd			
1.1		<p>The e-procurement software proposed should be duly certified by STQC for full compliance with Deity's e-procurement Guidelines dated 31st August 2011. The certificate as on date should be generic in nature with no specific client name on it.</p>	<p><b>As per the Guidelines for Compliance to Quality requirements of procurement System, STQC</b> Directorate states under Point No. 4.2 Other Requirements for Quality and Security Evaluation <b>“The Audit for the certification of the entire solution shall be undertaken after its deployment and prior to its usage.”</b> (Refer enclosed STQC Guidelines, Highlighted)</p> <p>with ref. to above clause the solution is to be audited by STQC for the customized solution developed / deployed for the Government Authority.</p> <p>It will only benefit a certain companies which were incorporated before the STQC guidelines came i.e. 2011</p> <p>Our solution is compliant with the STQC guideline but the solution is to be</p>	<b>As per tender</b>

			<p>audited after the deployment as per the guidelines</p> <p>Further,</p> <p>We understand MMTC will have to use the STQC guidelines complied product as per CVC guidelines</p> <p><b>Therefore, we Request :</b></p> <p>We request you to relax the STQC certification criteria as per the STQC guidelines to “the bidder should get the proposed solution certified post deployment &amp; before implementation of the e-Auction solution for MMTC”</p>	
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<p><b>1.2</b></p>	<p>Page no. 15</p>	<p>The e-procurement software proposed should be duly certified by STQC for full compliance with Deity's e-procurement Guidelines dated 31st August 2011. The certificate as on date should be generic in nature with no specific client name on it.</p>	<p>Recently many other government organizations like  (i) Northern Coalfields Ltd.  (ii) Nuclear Power Corporation Ltd.  (iii) MHADA, Govt of Maharashtra  (iv) CIDCO Ltd., Govt of Maharashtra  have invited tenders for "eAuction" &amp; "eProcurement"</p> <p>&amp; while inviting the bids, have asked the participating bidders to submit the undertaking of "Getting the proposed solution STQC certified after deployment" (if required ref. tender document can be shared).</p> <p>The same should be allowed in case of this tender as per STQC guidelines.</p> <p>We would like to bring it to your notice that our application is already audited by Cert.in &amp; STQC empanelled auditor for the said requirement. We are willing to give an undertaking to MMTC that "The proposed solution will be STQC certified after deployment &amp; before implementation" as per STQC guidelines.</p> <p>We request MMTC to also use the similar</p>	<p>As per tender</p>
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			pattern so that MSMEs & Startups like us will be able to bid for the tender while assuring the solution offered to the MMTC is STQC compliant as per guideline.	
<b>1.3</b>	Page no. 15	The e-procurement software proposed should be duly certified by STQC for full compliance with Deity's e-procurement Guidelines dated 31st August 2011. The certificate as on date should be generic in nature with no specific client name on it.	Our software is audited by STQC empanelled auditor. We request you to provide us to allow for giving undertaking for stating that "The proposed solution will be STQC certified after deployment & before implementation".	As per tender
<b>1.4</b>	Page no. 15	The e-procurement software proposed should be duly certified by STQC for full compliance with Deity's e-procurement Guidelines dated 31st August 2011. The certificate as on date should be generic in nature with no specific client name on it.	As per Government of India's relaxed norms of Public Procurement, office memorandum of Department of Expenditure, Ministry of Finance / Ministry of Micro, Small and Medium Enterprises / Ministry of Heavy Industries & Public Enterprise vouch for Relaxation of Norms for Startups Medium Enterprises	As per tender

			<p>in Public Procurement will be also considered, ?</p> <p>pl. find enclosed the office memorandum (Enclosed)</p> <p>a) Department of Expenditure, Ministry of Finance, GOI (Ref. No. F.20/2/2014)</p> <p>b) Ministry of Micro, Small and Medium Enterprises, GOI (Ref. No. 1(2)(1)/2014-MA)</p> <p>c) Ministry of Heavy Industries &amp; Public Enterprise, GOI (Ref. No. DPE/7(4)/2007-Fin.)</p> <p>As per the above circular relaxation should be granted in Pre-Qualification/Eligibility</p>	
<b>1.5</b>	Page no. 15	The e-procurement software proposed should be duly certified by STQC for full compliance with Deity's e-procurement Guidelines dated 31st August 2011. The certificate as on date should be generic in nature with no specific client name on it.	We would like to know as per which law the proposed e-Auction Solution to MMTC has to be pre-audited by STQC, We request to kindly share guidelines / circulars.	As per tender

1.6	Page no. 15	The e-procurement software proposed should be duly certified by STQC for full compliance with Deity's e-procurement Guidelines dated 31st August 2011. The certificate as on date should be generic in nature with no specific client name on it.	<p>We draw your attention, that STQC Certificate on or before the date of start-up registration under DIPP is not possible because of following:</p> <p>As mentioned above a company will get contract, implement the software and will get STQC certificate.</p> <p>Provided the start-up meet the technical criteria as per the guidelines, and our product is audited by STQC &amp; Certin empanelled auditor hence it proves that our product is technically qualified. As per the guidelines for start-up. Being a start-up company and technically qualified company, we should be allowed to bid for this auction and should be qualified as the mentioned clause.</p>	As per tender
2.0	Nextenders			
2.1	6 / 5.1 - b	Web portal would be Standardization Testing and Quality Certification (STQC) tested & certified adhering to "Guidelines for Compliance to Quality requirements of e-Procurement dated 31.08.2011 issued by STQC Directorate	Please clarify, the cost of renewal of STQC certificate will be bear by service provider or the MMTC will bear the cost	To be borne by service provider.

		<p>Department of Information Technology, Ministry of Communication and</p> <p>Information Technology, New Delhi”, issued from time to time. Over and above this, if any minor changes are required in the software, these will be within the ambit of the DeitY Guidelines, CVC Circulars, Finance Ministry Guidelines, any other Government of India regulatory requirements. Renewal of STQC Certification for the e-Procurement software, each year during the duration of the contract is mandatory.</p>		
2.2	8 / 8.1.1	The supplier will impart training to MMTC’s officials/bidders as per requirement.	Please clarify, how many users will be expected to be trained and for how many days. Also, please clarify the training will be onsite or offsite.	Training on how to use the proposed software to be given to functional users onsite or offsite (virtual mode). The functional users are likely to be 20-25 in number.

2.3	10/8.5	Roles and Responsibility	Please clarify, the roles assigned to service provider needs to be perform MMTC premise or it can be done online.	On-Line