

Corrigendum No.1

Tender Ref No : MMTC MMTC/CO/e-Proc/2020-21/10797

Request for Proposal (RFP) for “E-tendering & E-Auction facility on Application Usage Basis by MMTC”

Bid submission.	At MMTC Limited, Corporate Office at Scope Complex, Core – 1, Lodhi Institutional area, New Delhi – 110003	Latest By 1400 Hrs. on 21.10.2021 (Monday) (Tender BOX only)
Bank Detail for EMD	SBI BANK DETAILS at CO, NEW DELHI Name of Beneficiary : MMTC LIMITED Name of Bank : State Bank of India Account Number : 10813608386 IFSC : SBIN0017313 Branch : CAG-II NEW DELHI(17313)	

Ref S.No	Existing	Recommended / Reson
10 of Clause 8.5	Making user id & Passwords available to bidders	Registration of Bidders participating in future tender on proposed e-procurement portal for e-Tender/e-Auction.
19 of Clause 8.5	In case of loss of Service connectivity of Provider vendors/customer computer/laptop/mobile etc due to any reason , the bidders should support secure alternate to allow such vendors/customers to place the bid	Dropped ,
20 of Clause 8.5	Voice and video Service logging of auction Provider event and submission to MMTC as when asked for	Dropped ,
Page No 15 /S.No 3 of Project Experience	Documentary evidence giving e-tender/e-auction count.(As per Annexure B3).	Documentary evidence along with STQC certificates for all three years giving e-tender/e-auction count.(As per Annexure B3).
Page No 9 8.4.6(ii)	The application should support use of PKI-based digital signatures (Class 2 or Class-3) issued by all Certifying Authorities (CAs) licensed by the Controller of Certifying Authorities (CCA).	The application should support use of PKI-based digital signatures Class-3 issued by all Certifying Authorities (CAs) licensed by the Controller of Certifying Authorities (CCA).

Page No. 3 of 36	Latest By 1400 Hrs. on 18.10.2021 (Monday), online through https://mmtc.abcprocure.com . No bid will be accepted through any other mode.	Latest By 1400 Hrs. on 21.10.2021 (Thursday) in physical Mode
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All other terms and conditions remain unchanged.

Reply to Pre-Bid Queries submitted by parties

Sl. No.	Bidding Document Reference(s) (Section / page)	Content of RFP requiring Clarification	Clarification being sought by the bidder	MMTC Reply
1. Antares Systems Limited				
1.1	Bid submission Page No. 3 of 36	Latest By 1400 Hrs. on 18.10.2021 (Monday), online through https://mmtc.abcprocure.com . No bid will be accepted through any other mode.	Request your good selves to allow us to submit our Financial bid at least through offline mode. Since the System used for this tender belongs to our competitor & it is also on ASP basis	Bids are to be submitted in physical mode.
1.2	8.5 ROLES AND RESPONSIBILITIES Point no. 19 Page No. 10 of 36	In case of loss of connectivity of vendors/customer computer/laptop/mobile etc Service Provider due to any reason , the bidders should support secure alternate to allow such vendors/customers to place the bid	Kindly explain what kind of alternate arrangement to be made to allow such vendors. Allowing through alternate method, is it approved by CVC	Dropped
1.3	8.5 ROLES AND RESPONSIBILITIES Point no. 20 Page No. 10 of 36	Voice and video logging of auction event and submission to MMTC as when Service Provider asked for	Request to elaborate & explain process mentioned in this clause	Dropped
2. M/s e-Procurement Technologies Ltd (ETL)				

2.1	8.4 General compliance requirements of e-Procurement System	8.4.3 It is advisable that all the system downloaded files be in read only mode	<p>e-Procurement system may have additional features that the few/many reports can be exported in pdf, html, excel and word format.</p> <p>Note: Each bids stores in the system in tamper proof and read only manner. The export the reports in different format is developed on requirement raised by many government clients. As MMTC want SaaS based application, this kind of common features will be available to you also. If MMTC does not want it then it is advisable to not to use the same and egnore it. Annually STQC audits entire application and never raised any objection for this feature.</p>	As per Tender
2.2	8.4 General compliance requirements of e-Procurement System	8.4.4 It is advisable to have pass phrase system in opening of bids.	Please refer STQC/DeitY Guidelines, data encryption-decryption is allowed by either symmetric (pass phrase) or PKI-based asymmetric way for bid submission and opening in e-Tendering.	As per Tender
2.3	8.4 General compliance requirements of e-Procurement System	8.4.5 Integrity shall be ensured in maintaining a server clock synchronization and time stamping.	Hope if Server clock is synchronized with Microsoft NTP server; that will suffice your requirement. Please confirm.	As per tender

2.4	8.4 General compliance requirements of e-Procurement System	8.4.6 ii. The application should support use of PKI-based digital signatures (Class 2 or Class-3) issued by all Certifying Authorities (CAs) licensed by the Controller of Certifying Authorities (CCA).	As per CVC & STQC, for e-Procurement activities, only Class-III Signing & Encryption certificate is required. Hence you are requested to amend particular clause accordingly.	Agreed and amended as “The application should support use of PKI-based digital signatures (Class-3) issued by all Certifying Authorities (CAs) licensed by the Controller of Certifying Authorities (CCA).”
2.5	8.5 Roles and Responsibilities	19. In case of loss of connectivity of vendors/customer computer/ laptop/mobile etc due to any reason , the bidders should support secure alternate to allow such vendors/customers to place the bid	It should be individual user's responsibility to arrange computer with necessary internet connection and power-back up. Service provider cannot help in this regards. Hence please amend the clause accordingly.	Clause dropped
2.6	8.5 Roles and Responsibilities	20. Voice and video logging of auction event and submission to MMTC as when asked for	In online e-Auction bidding, Voice or Video logging does not required, CVC & STQC accept DSC based login; hence please elaborate what exactly you want.	Clause dropped
2.7	9.0 Penalty for Delay	9.1.7. Arbitration: a sole arbitrator to be nominated by Chairman and Managing Director(CMD) of MMTC	Arbitrator shall be appointed by parties mutually.	As per tender
3. ISN-ElectronicTender Services (ISN-ETS)				
3.1	(Page 3/36)	Bid submission: Latest By 1400 Hrs. on 18.10.2021 (Monday), online through https://mmtc.abcprocure.com .	Explanatory Note/ Background for the Change Requested:	Bids are to be submitted in physical mode.

		<p>No bid will be accepted through any other mode.</p>	<p>As a responsible entity having expertise in this area, we feel compelled to point out to MMTC that the e-Tendering portal on which MMTC plans to invite bids electronically 'does not have the required level of assurance'. Possibly, MMTC is not aware of such security vulnerabilities. Further, there is a major conflict of interest, as MMTC's existing Service Provider could itself be bidding for this tender.</p> <p>While we can offer a platform to MMTC with the most secure and advanced e-procurement/ e-auction functionality, we would not submit our bids online on MMTC's existing portal.</p> <p>Amendment Requested: The complete bid (Technical, as well as, financial) must only be submitted offline/ manually.</p>	
3.2	(Page 8/36)	<p>8.4.4 The bid encryption methodology should be such that it should not be possible to decrypt the bids in connivance with any officer of the Buyer organization or the Service Provider organization. It is advisable to</p>	<p>Explanatory Note/ Background for the Change Requested: In addition, the requirement specified by MMTC in the original clause, it should also be mentioned that implementation of Bid- Encryption should be at</p>	As per tender

		<p>have pass phrase system in opening of bids.</p>	<p>'client-end (ie bidder's computer)'.</p> <p>The following may be considered as Revised Clause: 8.4.4 The bid encryption methodology should be such that it should not be possible to decrypt the bids in connivance with any officer of the Buyer organization or the Service Provider organization. It is required to have pass phrase system (bidder generated symmetric key) at client end for encryption and in opening of bids.</p>	
3.3	(Page 15/36)	<p>3. Project Experience a. Bidder should have successfully completed e-procurement implementation in application usages mode in India for at least three (3) organizations (Central /State Government/ Central Public Sector Enterprises (CPSE) entities in India) during last three (3) years ending on 31.3.2021.</p>	<p>Amendment Requested: In addition to the original clause, the following should also be added:</p> <ol style="list-style-type: none"> 1. Experience must be given for use of ONLY an e-Procurement system which has been duly certified by STQC for Compliance with DeitY-Guidelines on e-Procurement dated 31.08.2011. 2. References of only those organizations shall be given, which have used the 'same functionality' as has been specified in this RFP; 	<p>Clarifications.</p> <p>STQC certificates are to be submitted for all three years.</p>

3.4	(Page 10/36)	<p>8.5 ROLES AND RESPONSIBILITIES The major roles and responsibilities are as given below:</p> <p>*Table*</p>	<p>It is in MMTC's interest that the complete process of conducting e-Tenders, as well as, e-Auctions (if required) should be done by the duly authorized officers of MMTC only, so that no wrongdoing takes place by the personnel of the service provider for which MMTC officers are ultimately responsible. This requires certain specialized functionality relating to administrative hierarchy and role authorization which every e-Procurement/ e-Auction system does not have.</p> <p>On the ETS platform offered by us, this highly beneficial facility for creating a virtual administrative hierarchy and role based authorization can be offered. Hence e-Tenders, as well as, e-Auctions can be conducted by MMTC's own authorized officers without any fear of any misuse by any personnel of the Service Provider. To empower MMTC's officers to perform such activities, facility of training and 'On-site support' is available.</p> <p>Amendment Requested:</p>	<p>(a) Point 19,20 Dropped.</p> <p>(b) Modified Point No. 10.</p> <p>Rest as Per Tender.</p>
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			The table to be suitably modified. (Specifically points 3, 6, 8, 9, 10, 12, 14, 15, 16, 18, 19, 20, 21, 22)	
3.5	(Page 10/36) 8.5 ROLES AND RESPONSIBILITIES 10 Making user id & Password available to Bidders	This requirement is against Deity-Guidelines and a major security vulnerability. Please read Section 7 of Annexure-I and specifically Point No.7.2 of DeitY-Guidelines. QUOTE For security reasons, Administrators of the etendering application/ portal should not have any access to the passwords of the various users. Neither should the Administrators be able to generate passwords for the users. UNQUOTE Amendment Requested: The bidders participating in MMTC's tenders on the proposed e-Bidding portal shall create their own user Id's and passwords on the system keeping in view of the relevant sections of Deity-Guidelines. The Service Provider must NEVER generate the user-id and passwords of the bidders using MMTC's portal	(Page 10/36) 8.5 ROLES AND RESPONSIBILITIES 10 Making user id & Password available to Bidders	Modified to "Registration of prospective bidders willing to participate in future tenders/auction on proposed e-procurement portal.
4. i-Sourcing Technologies Pvt. Ltd.				
4.1	Technical Proposal Page no. 15:	4. Certification - a. The e-procurement software proposed should be duly certified by STQC for full compliance with Deity's e-procurement Guidelines dated 31st August 2011	As per the Guidelines for Compliance to Quality requirements of procurement System, STQC Directorate states under Point No. 4.2 Other	As Per Tender.

			<p>Requirements for Quality and Security Evaluation “The Audit for the certification of the entire e - procurement solution shall be undertaken after its deployment and prior to its usage.” (Refer enclosed STQC Guidelines, Highlighted)</p> <p>With ref. to above clause the solution is to be audited by STQC for the customized solution developed / deployed for the Government Authority.</p> <p>It will only benefit a certain companies which were incorporated before the STQC guidelines came i.e. 2011</p> <p>Our solution is compliant with the STQC guideline but the solution is to be audited after the deployment as per the guidelines. We would like to bring it to your notice that our application is already audited by Cert.in & STQC empanelled auditor for the said requirement but not by STQC. We are willing to give an undertaking to MMTC LIMITED that “The proposed solution will be STQC certified after deployment & before</p>	
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			<p>implementation</p> <p>Therefore, we Request :</p> <p>We request you to allow the participating bidders to submit the undertaking that if they're selected as the successful service provider they will deploy the application after the successful audit of the proposed solution by STQC</p>	
4.2	Technical Proposal Page no. 15:	4. Certification - a. The e-procurement software proposed should be duly certified by STQC for full compliance with Deity's e-procurement Guidelines dated 31st August 2011	<p>STQC has asked the application to be audited after deployment & before implementation & not beforehand, the same can be clarified with STQC directorate.</p> <p>Nowhere in the STQC / CVC guidelines it is states that for the bidder to participate in the tender for e-Tendering Portal, the application has to be audited by STQC in advance ?</p> <p>Therefore, we Request :</p> <p>We request you to allow the participating bidders based on the technical ability of providing the solution and the proposed application should be audited by STQC after is developed in line</p>	As Per Tender.

			with the requirement of MMTC LIMITED	
4.3	Technical Proposal Page no. 15:	4. Certification - a. The e-procurement software proposed should be duly certified by STQC for full compliance with Deity's e-procurement Guidelines dated 31st August 2011.	<p>Recently many other government organizations like</p> <ul style="list-style-type: none"> (i) Northern Coalfields Ltd. (ii) Nuclear Power Corporation Ltd. (iii) MHADA, Govt of Maharashtra (iv) CIDCO Ltd., Govt of Maharashtra <p>have invited tenders for "eAuction" & while inviting the bids, have asked the participating bidders to submit the undertaking of "Getting the proposed solution STQC certified after deployment" (if required ref. tender document can be shared).</p> <p>Therefore, we Request : The same should be allowed in case of this tender of MMTC Limited.</p>	As Per Tender.
4.4	Technical Proposal Page no. 15:	4. Certification - a. The e-procurement software proposed should be duly certified by STQC for full compliance with Deity's e-procurement Guidelines dated 31st August 2011	<p>As per</p> <ul style="list-style-type: none"> (i) Ministry of Finance, (ii) Ministry of MSME & (iii) Ministry of Heavy Industries & Public Enterprise's guidelines in their respective office memorandum (enclosed), <p>they have asked for "Relaxation of condition in prior experience & prior turnover for Start-ups /</p>	As Per Tender.

			<p>MSMEs”.</p> <p>Our eAuction solution have been audited & certified by CERT.in & STQC empanelled auditor for the compliance of the STQC guidelines on e-Procurement & the process of getting it audited by STQC is also under process</p> <p>Therefore, we Request :</p> <p>Considering the guidelines & give relaxation as per attached Office Memorandum to the Start-ups & MSEs like us in the prior experience (pre-audited by STQC in this case) as we are meeting the technical requirements.</p>	
4.5	Technical Proposal Page no. 15:	4. Certification - a. The e-procurement software proposed should be duly certified by STQC for full compliance with Deity's e-procurement Guidelines dated 31st August 2011	<p>As per the STQC website, none of the Startup company has STQC certificate for the e-Tendering Portal, certified by STQC itself.</p> <p>Keeping such criteria will only restrict the emerging companies to bid, in spite of the technical capability further make this tender limited to the 3-4 companies who have STQC certified product. Hence request you to relax the criteria for better participation & fair competition.</p>	As Per Tender

4.6	Technical Proposal Page no. 15:	4. Certification - a. The e-procurement software proposed should be duly certified by STQC for full compliance with Deity's e-procurement Guidelines dated 31st August 2011	<p>The eAuction application already audited by STQC may not be audited in line with the functional, security requirement of UTIITSL.</p> <p>Request you to Clarify :</p> <p>How would MMTC LIMITED establish that the solution audited by STQC & certified by STQC complies with the functional & security requirement mentioned in RFP of MMTC LIMITED?</p>	As Per Tender
4.7	Technical Proposal Page no. 15:	4. Certification - a. The e-procurement software proposed should be duly certified by STQC for full compliance with Deity's e-procurement Guidelines dated 31st August 2011	<p>As the application is to be customized accordingly to the requirement of UTIITSL...</p> <ol style="list-style-type: none"> 1. The selected service provider will have to customise the application 2. As per the STQC Guidelines the e-Tendering application needs to be audited after development & before implementation 3. In such case all the existing service provider who has STQC Certified eAuction application, will have to get the MMTC LIMITED eAuction application Audited by STQC before implementation 4. In such case the time required 	As Per Tender

			<p>for STQC Audit will be the same for all the interested bidders & the proposed eTendering solution of each participating bidder</p> <p>Considering the above , we Request :</p> <p>We request MMTC LIMITED to allow the participating bidders to submit the undertaking that if they're selected as the successful service provider they will deploy the application after the successful audit of the proposed solution by STQC</p>	
4.8		Existing Procurement will be allowed to participate in the tender	On page no. 5, had come to know that there is existing service provider ABC Procure. Will he be allowed to participate in the tender?	It is open tender, all eligible bidders are allowed to participate.